The latest update to PowerSchool Core version 22.11 caused a sync issue with the PowerSchool Mobile app. This version of PS does not sync correctly with the app without **each user** doing the following steps to re-sync the app.

1. Please try double-tapping the home button and closing the app on the phone.
2. Then, please uninstall the app, **turn off your phone for at least 30 seconds**, and then reinstall the app.
3. Then try forcing the mobile app to re-pull the district information. After logging out of the mobile app, you should see four boxes on the login screen, this is for the district code. Key in the district code: PXXN